

Tender for Procurement of All-in-one Desktop Computers
Advertisement No.2/Comp(HW)/2017

Corrigenda regarding

(i) Specification of All-in-One Desktop Computers

Sl. No.	Annexure/Clause	For		Read	
		Item	Specification	Item	Specification
1.	Annexure-I &VI, SI no.1	Processor	Intel(R) core i7 Processor at 3.2 GHz-or above	Processor	Intel(R) core i7 7th Generation, Quad Core 3.4 GHz-or above
2.	Annexure-I &VI, SI no.3	Chipset	Intel(R) 875P Chipset (Mother Board with MIC, Headphones & Line in facility) Jack in 3.5 mm	Chipset	Intel(R) Q270 Chipset (Mother Board with MIC, Headphones & Line in facility) Jack in 3.5 mm
3.	Annexure-I &VI, SI no.5	Memory	8GB DDR-SDRAM	Memory	8GB, DDR4, 2400 Mhz with expandability upto 32 GB
4.	Annexure-I &VI, SI no.6	Cache	2GB L2 Cache	Cache	8 MB Cache
5.	Annexure-I &VI, SI no.7	Hard Drive	1 TB HDD	Hard Drive	1TB, 7200 rpm Hard Disk Drive
6.	Annexure-I &VI, SI no.8	Video	AGP 4x with 64 MP SDRAM	Video	Integrated Intel(R) HD Graphics
7.	Annexure-I &VI, SI no.9	Sound	Integrated	Sound	Minimum 2 Watt in-built speaker
8.	Annexure-I &VI, SI no.10	Monitor	19" TFT Colour Monitor	Monitor	Minimum 21.5"

9.	Annexure-I &VI, SI no.11	DVD/CD-ROM	32xDVD Combo Drive	DVD/CD-ROM	DVD RW
10.	Annexure-I &VI, SI no.15	Software	(i) Pre-installed MS Office 2016, (ii)Digital Concise Oxford Dictionary (Latest Edition) (iii) Longman Dictionary of Contemporary English (Latest Edition)	Software	Pre-installed MS Office 2016

(ii) Other Terms and Conditions of Tender

Sl. No.	Annexure/Clause	For		Read	
		Description	Detail	Description	Detail
1.	Cluase no.7(iv)	Warranty & Complaint Redressal	The complaint during warranty period shall be resolved within 6 hours of lodging the same. The duration of complaint shall be on the basis of call to resolve basis. During Session of Parliament, complaints lodged upto 3 pm shall be resolved the same day. During inter-session period complaints lodged upto 1 pm shall be resolved the same day and complaints lodged	Warranty & Complaint Redressal	The complaint during warranty period shall be resolved within 6 hours of lodging the same. The duration of complaint shall be on the basis of call to resolve basis. During Session of Parliament, complaints lodged upto 3 pm shall be resolved the same day. During inter-session period complaints lodged upto 1 pm shall be resolved the same day and complaints lodged

			thereafter, shall be resolved by 2 pm the next working day. Besides, 24x7 online support to all the hardware and software items of the tender enquiry shall also be provided. The complaint shall be redressed by Level-2/Level-3 Engineer.		thereafter, shall be resolved by 2 pm the next working day. Besides, 24x7 online support to all the hardware and software items of the tender enquiry shall also be provided. The complaint shall be redressed by Level-1 Engineer.
2.	Cluase no.8(ii)	Services of Engineer	The Engineer shall have degree in Electronics Engineering and minimum 3 years experience in manufacture/maintenance/repair of computers. The Engineer shall also hold atleast diploma certificate in computer applications. Further, the engineer shall be certified by the OEM whose product is quoted to posses required qualification, experience and competence to handle the complaints.	Services of Engineer	The Engineer shall have degree in B.Tech in computer science/ MCA/Equivalent and minimum 3 years experience in manufacture/maintenance/repair of computers. The Engineer shall also hold atleast diploma certificate in computer applications. Further, the engineer shall be certified by the OEM whose product is quoted to posses required qualification, experience and competence to handle the complaints.
3.	Clause no. 16(i)	Bid Security/Earnest Money Deposit	An Earnest Money of Rs.5 Lakhs in the form of Account Payee Demand Draft/Fixed Deposit Receipt/Banker's	Bid Security/Earnest Money Deposit	An Earnest Money of Rs.3 Lakhs in the form of Account Payee Demand Draft/Fixed Deposit Receipt/Banker's

			<p>Cheque/Bank Guarantee in favour of "Drawing & Disbursing Officer", Lok Sabha, New Delhi must be furnished in a separate envelope as stated in para 15(i) above. Earnest Money will not be accepted in the form of Money Order/Cash. The Bid Security shall remain valid for a period of 45 days from the last date of Bid Validity Period.</p>		<p>Cheque/Bank Guarantee in favour of "Drawing & Disbursing Officer", Lok Sabha, New Delhi must be furnished in a separate envelope as stated in para 15(i) above. Earnest Money will not be accepted in the form of Money Order/Cash. The Bid Security shall remain valid for a period of 45 days from the last date of Bid Validity Period.</p>
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(iii) Advertisement No. in Annexures

In all Annexures Advertisement No. 2/Comp(HW)/2017 may be read in place of Advertisement No. 2/CMB(HW)/2017